

## **Terms and Conditions for Online Nutrition Sessions**

By attending these sessions you agree to the following terms and conditions.

- We recognise the unique needs of individuals and encourage you to seek further individualised support if appropriate. These classes are for informational purposes and are not a substitute for medical advice, diagnosis or treatment.
- Please watch Helen's two introductory videos as this content will not be covered in detail during the live class.
- We ask that you keep questions and reflections to the topic at hand. If you feel comfortable doing so, you may feel it is appropriate to disclose some of your medical history. However, we do not expect you to share this in detail.
- You are welcome to tell others about your experience but please do not share sensitive information shared by other participants.
- Where links are provided to other sites and resources of third parties, these links are provided for your information only. Cavendish Cancer Care neither endorses nor accepts responsibility for the contents of those sites or resources.
- We endeavour to recreate a similar space online to our face to face appointments. Please arrive a few minutes before the start of the class to ensure a prompt start and that your camera and microphone are working as we cannot offer technological assistance once the class has started. Please ensure your room is a confidential space and that you are appropriately dressed. We will ask you to place yourselves on 'mute' during the presentation to reduce interference.
- Should a group participant share information that raises a concern for their personal safety, we will follow this up privately in line with our safeguarding responsibilities.
- In the unlikely event that another participant says or does something inappropriate in the session, we will remove them from the room and may take further action.
- On booking, you will receive a confirmation email with further details for how to get the most out of the sessions
- Cavendish Cancer Care complies with all data protection requirements and our privacy notice can be viewed at [www.cavcare.org.uk/privacynotice](http://www.cavcare.org.uk/privacynotice).